



Can't Log In To MyABAC?

If you don't know your student email and/or username, please click the following:

<https://link.abac.edu/Student-Info>

Is this your first time logging in?

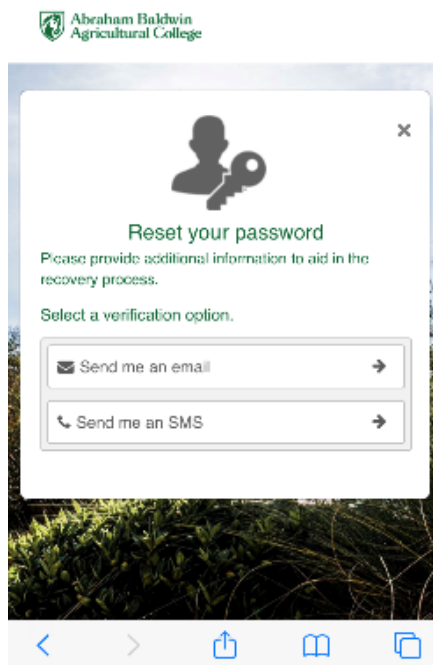
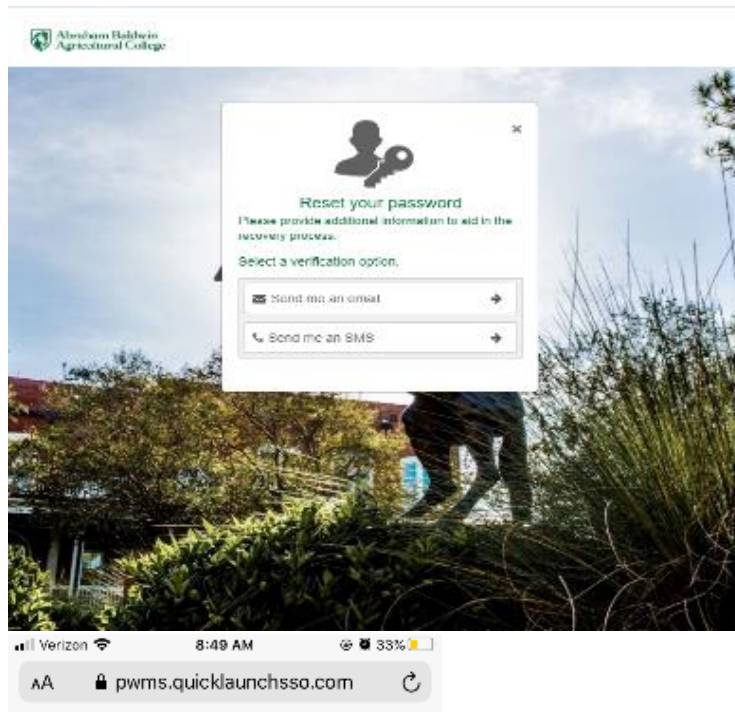
Your password is defaulted to: Ab-(Your918#Here)-aC

Example: Ab-918123456-aC

ABAC has created 3 secure methods of self-service password reset. Please try each option in order. If you still are experiencing issues after attempting each step please call Tech Support at 229.391.5400

OPTION 1 - Quick launch Reset

1. Visit MyABAC and click the “New MyABAC portal – No extension Required” link. Or you could type my.abac.edu into the address bar on your search engine.
2. Enter your username (the part before the @ in your ABAC email)
 - a. if you have forgotten your Username navigate to <https://link.abac.edu/Student-Info> to recover it
3. Enter your password
 - a. if you have forgotten your Password click “Forgot Password” on the My.ABAC.edu page
4. You will be prompted to answer two of your security questions.
5. After you successfully answer two security questions correctly, you will be taken to a page that allows you to choose between changing your password through your email or your mobile device.



6. You will receive an email or text message with a verification code. Enter this code and reset your password.
7. Be sure to follow the password criteria listed at the bottom of this guide



8. If you do not have any security options listed, please try option #2 or option #3 below.

Option 2- Reset your password – Microsoft 365

1. Visit mail.abac.edu
 - a. Put in your student email (firstintlastname#@stallions.abac.edu)
 - b. Click Next
 - c. Click Forgot My Password under the password field
 - d. Type in the captcha
 - e. If any options, select one of the offered Verification Steps
2. Verification Steps:
 - a. Email my alternate email: it will send a code to your personal email (NOT student email) that you will have to pull up and put in to reset your password
 - b. Text my mobile phone: it will send a code as a text message to your phone that they will have to pull up and put in to reset your password
 - c. Call my mobile phone: it will call with an automated message which will give you a code to put in
3. Answer my security questions: if you answer all of the questions correctly, it will prompt you to reset the password there on the screen
4. Once you have reset your password, you can use that new password to log into your New MyABAC Portal
5. Please give up to 15 minutes for the new password to fully sync.

Option 3 – Apps Reset

1. Visit <https://apps.abac.edu/MyAbacReset/>
2. Choose a security method of authentication SELECT PERSONAL INFORMATION
3. You will be prompted to enter your:
 - a. Student ID (your 918#)
 - i. If you don't know your 918#, please follow the instructions on page 1 to recover your account info.
 - b. Last 4 digits of your social security number
 - c. Date of Birth
4. Click the Submit button
5. Make note of the TEMPORARY password. (Using Copy/Paste will help eliminate typos.)



6. Wait 30 minutes
 - a. There will be a time displayed on this page that tells you when the password is usable. Do not try to enter the password before this time, otherwise you may lock out your account.
7. Log in to MyABAC by clicking the link on the page to return to MyABAC or visit <https://www.abac.edu/myabac>
8. Enter your username (the part before the @ in your ABAC email address)
9. Type in or paste in the temporary password
10. Change the temporary password to one you will use daily.

****BE SURE TO FOLLOW THE CRITERIA BELOW OR THE PASSWORD WILL NOT CHANGE****

Password Requirements

- must be at least 11 characters
- cannot contain 3 or more consecutive letters in your first or last name
- must be a combination of
 - UPPER CASE LETTERS
 - lower case letters
 - numbers (1, 2, etc.)
 - punctuation symbols/special characters (@,!,# \$ etc.)
- cannot be the same as the last 4 previously used